

Institute of Cosmetology

117 E. College Avenue Silver City, New Mexico 88061 ocic-nm.com

School Catalog

Our industry is great, and you should never be greedy with something great. Sharing the knowledge of our industry with the driven, pushing for a more beautiful tomorrow!

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Our Mission Statement

The Off College Institute of Cosmetology cultivates students' talent with a creative and personalized post-secondary education in an exciting and inspiring environment that provides them a pathway to success.

License, Ownership
Licensed by: NM Board of Barbers & Cosmetologists
PO Box 25101
Santa Fe, New Mexico 87504
505-476-4622

Owned by: Off College Institute of Cosmetology LLC 117 E College Avenue
Silver City, New Mexico 88061
575-574-8081 * ocic-nm.com
offcollegeinstitute.sc.nm@outlook.com

Administration members with supervisory responsibilities:
Director of Operations: Kelly Trinkle
(575) 956-3655

Our Staff Kelly Trinkle, School Director/Instructor

Our instructional staff is composed of professional individuals carefully selected for their ability to convey knowledge of the craft and their professionalism. It is important to realize that as our student you are the most important person in your education. The staff will teach and train you, but it is very important for you to concentrate on perfecting the dexterity required to master all the different aspects of your trade. Physical dexterity is a skill that cannot be taught. It is achieved only through continuous practice and hard work. Only you can achieve this through perseverance, daily attendance, continuous practice, observation, following daily assignments, and developing good study/work habits.

Things to remember:

- O If you have any questions, do not be afraid to ask.
- O If you need help, let your instructor know that is why we're here.
- O We're always open to suggestions and constructive criticism.

We must all work hard to maintain the School's objectives. There is time for fun and your training should be an enjoyable experience. We know we will enjoy you as a student and hope that the feeling is mutual.

I. General Information

A. School Facilities and Equipment

Our School is separated into different areas. We have a nail technology area, cosmetology area, and esthetics area. Each area is managed in the following manner:

- O The nail technology area consists of manicure and pedicure stations. Each station is assigned to an individual student for the duration of their training for that day.
- O The cosmetology area consists of hair styling stations which include hydraulic chairs, mirrors, and compartments in which students can store their tools.
- O The esthetics area has four separate rooms with tables for spa/waxing services.

We have a break room, a waiting area, a client restroom, a student restroom, and modern functional equipment.

B. <u>Non-discrimination Policy</u>

OCIC does not discriminate on the basis of age, race, sex, sexual orientation, color, creed, religion, financial status, nationality, ethnic origin or area of residence in any of its practices, admission policies, instruction, graduation, or hiring process.

C. <u>Family-Education Right to Privacy Act</u>

OCIC will disclose personal, identifiable information from the records of a student without written consent of the student to the following parties:

- 1. School employees who have a "need to know."
- 2. Schools to which a student is transferring.
- 3. Appropriate parties in connection with financial aid (when applicable)
- 4. Organizations doing authorized studies or reports for the School.
- 5. Individuals who have obtained court orders or subpoenas, or in case of health and/or safety emergencies.
- 6. State and local authorities to whom disclosure is required by state laws.
- 7. Parents/legal guardians of dependent minors are provided access to student records. Parents/guardians are also allowed to release the student's records to third parties.

If a request from an outside agency (other than listed above) for information regarding a student is received, the School will not release any information without the student's express permission. The request must be made in writing, clearly stating the agency requesting the information, and include the student's signature. Only the director of the School will be able to release such information.

Documentation of any correspondence will be placed in the student's file.

D. Terms Used in This Catalog

- O The Off College Institute of Cosmetology is also referred to as OCIC and "the School."
- O The New Mexico Board of Barbers & Cosmetologists is also called "the Board."
- O The maximum allowed time frame is 111% of the contracted hours to complete the program (see Section IV, D for more information).
- O LOA = Leave of Absence

II. Tuition Costs and Financial Aid

Cosmetology Program Costs:

Total:	\$17,430
State Sales Tax 8.25%	<u>\$1,330</u>
tag, time clock, etc.	\$1,000
Other: smock, t-shirt, books, name	
Kits/Books	\$2,000
Tuition	\$13,000
Application Fee	\$100
Length (hours)	1,600

Note: OCIC does not offer room & board, transportation plan, nor a meal plan.

A. <u>Kits, Books, and Supplies Policy</u>

Students will use their kits and supplies to practice services on each other and on models. Students are responsible for bringing their kits every day. If an item is lost, stolen, or damaged due to student negligence, the student is responsible for its replacement. If an item is damaged due to proper use or being defective, the School with replace the item for the student.

B. Tuition and Financial Assistance

OCIC assists with different financial aid options. OCIC offers an in-house financing program through a company called TFC. An interest rate of 6% applies to all students who opt to use inhouse financing. Students who opt for in-house financing and are under the age of 18 and/or are not employed at the time of acceptance will be required to have a co-signer. A \$25 fee will apply to all payments that are over 10 calendar days late. Students who are over 30 days late with their payment will not be allowed to attend class until all payments are made current. Days that a student is unable to attend due to nonpayment do not extend the contract maximum allowed time. If a student is 60 days late with a payment, they will be withdrawn from OCIC and the loan sent to collections.

C. State-funded Financial Assistance

There are several programs within the state of New Mexico that provide financial assistance to students. For additional information regarding this matter please contact:

New Mexico Department of Workforce Solutions
WIOA
401 Broadway NE
Albuquerque, New Mexico 87102
575-524-6195

D. <u>Scholarships</u>

OCIC reserves the right to award scholarships at its own discretion. Some scholarships include a partial or full cost reduction of the tuition only. The recipient is responsible for the cost of the kit and application fees. Others will cover the cost of student kits and/or startup costs.

E. Financial Arrangements

At enrollment, the student must make financial arrangements with the in-house financing program for scholarships and/or self-payment plan. The initial payment of \$1,100 will be due at enrollment. The \$2,000 for kits and books will be due on or before the first day of instruction.

F. <u>Late-Payments and Outstanding Balances</u>

Students that are 10 calendar days late with their payment will incur a \$25 late fee. Students who are 30 calendar days late with their payment will not be allowed to attend class until payments are caught up. Days that the student misses due to non-payment do not extend the student's maximum allowed time frame. If an account is more than 60 calendar days delinquent, OCIC will terminate the contract and begin the collection process. The collection process may include collection fees, wage garnishment, and trade license cancellation. OCIC will withhold grades, transcripts, diplomas, state permits, and any graduation documentation from students who are delinquent in their account until all balances are satisfied.

G. Payment Terms

Student and sponsor/guarantor (if applicable) agree to pay the School the tuition and fees for the program according to the approved payment plan in their enrollment agreement. A non-refundable \$100 (plus applicable tax) fee must be submitted with the application. Once a student is accepted, he/she must make financial arrangements with the School no later than the end of the first day of instruction. The remaining balance is due through an approved payment plan as stated in the enrollment agreement. Payments may be made by cash, money order, check, credit card, or via federal and state financial aid programs and loans. If a check is denied by the bank, a \$60 fee will apply and the student will be unable to use checks in the future. Checks must be cleared prior to the release of any documents.

Students are responsible for paying the total tuition and fees as well as repaying any applicable loans plus interest. Students who are 30 calendar days late with their payment will not be allowed to attend class until all payments are made current. Days that the student does not attend due to nonpayment do not extend the student's maximum allowed time frame. The student and sponsor/guarantor (if applicable) understand that they are responsible for any and all balances unpaid by financial aid, regardless of the source.

H. <u>Refund Policy</u>

This refund policy applies to all terminations for any reason, by either party. These reasons include, but are not limited to: student decision, expulsion, applicant is rejected, course cancellation, or School closure.

1. A 3-day period is granted if a student (or if the student is under the state's legal age, his/her parent or guardian) cancels enrollment and requests reimbursement in writing within 3 business days of signing an Enrollment Agreement, making an initial tuition payment, or the initial visit to the School, or by 12:00 am of the 3rd day after the

contracted start date, whichever is later, regardless of whether or not the student actually started training, all money collected shall be reimbursed except for the \$100 non-refundable application fee.

- 2. Prior to the beginning of instruction, a student may withdraw from enrollment, effective upon personal appearance at the School or a written statement of withdrawal delivered by mail or other means, and the student shall be entitled to a refund of all moneys except the \$100 application fee.
- 3. If a course is cancelled after a student has enrolled but before instruction begins, OCIC will provide a refund of all moneys paid, including the \$100 application fee.
- 4. If a course is cancelled after instruction begins, but within the 3-day period, OCIC will provide a refund of all moneys paid including the \$100 application fee.
- 5. If a course is cancelled subsequent to the 3-day period, and after instruction has begun, OCIC will provide a full refund of all moneys paid including the \$100 application fee.
- 6. If the School is permanently closed, or no longer offering instruction after a student has enrolled, OCIC will offer a pro-rata refund of tuition to the student.
- 7. An Applicant rejected by the School shall be entitled to a refund of all monies paid except for the non-refundable application fee of \$100.

Refunds will be calculated by dividing the actual hours attended by the contracted hours to derive the percentage of funds the School will retain. A termination/withdrawal fee of \$150 will also be charged, For students who enroll and begin classes, the following schedule of tuition refund will apply:

Hours Attended ÷ Contract Hours	Funds Retained by School
0.01 to 4.9%	20%
5 to 9.9%	30%
10 to 14.9%	40%
15 to 24.9%	45%
25 to 49.9%	70%
50% and up	100%

Formal termination will occur no more than 14 calendar days from the last date of physical attendance. Students who withdraw will also be required to pay for the cost of any books and/or kit items that have already been received by the student.

- 8. For students who do not return from a Leave of Absence, the termination date will be the last day of attendance.
- 9. All money due the applicant or student shall be refunded within 45 calendar days after cancellation or termination, whether official or unofficial.
- 10. In case of an illness or disabling accident, death in the immediate family, or circumstances beyond the control of the student, the School will make a settlement, which is both fair and reasonable.
- 11. Students are required to complete their program within 111% of their contracted weeks (maximum allowed time, see Section IV, D). After the maximum allowed time has expired, an extra fee of \$10 per credit hour will be charged to the student. These charges will be added to the student's remaining balance after graduation. Emergency situations

of absenteeism will be discussed and reviewed with the School. A Leave of Absence may be requested, in writing, by the student (see Section V). If the request is approved, the contract end date will be extended by the same amount of calendar days in the leave of absence. Schedule changes will not benefit students who are not on track to graduate within their maximum allowed time frame.

I. Extra Instructional Charges

Students who have used all of their absences and have not completed all of their required hours or services by the end of the maximum allowed time will incur extra instruction charges (additional tuition charges). The charges will be applied to all hours remaining after the contract ending date. The extra instructional charge is \$10 per credit hour. The extra instructional charges will be applied to the student's remaining balance after they graduate. Please note that financial assistance provided by government entities does not usually cover extra-instructional charges.

J. Cancellations and Withdrawals

A student who is rejected, expelled, or otherwise terminated from the School will be notified in writing. All cancellations and withdrawals on the student's part must be submitted in writing to the Director. The cancellation date will be determined by the date on the postmark or the day the notification is delivered to the School in person. The contract of a student who is absent for 14 calendar days will be considered terminated and the student will be withdrawn. For purposes of determining the amount of the refund, the date of the student's withdrawal shall be deemed the last date of recorded attendance. For determining when the refund must be paid, the student shall be deemed to have withdrawn at the end of the 14-day period. A withdrawal fee of \$150 will apply to all contract terminations that occur after the 3-day period.

III. Admission Policy

Our Admissions Policy is used to define the enrollment requirements for individuals who wish to enroll at OCIC as regular students. Our admissions policy is designed to meet the guidelines set forth by the U.S. Department of Education, New Mexico Board of Barbers and Cosmetology (the Board), and the New Mexico Higher Education Department. OCIC is open to all students without regard to race, color, religion, age, sex, creed, origin, sexual orientation, disability, or marital status.

A. <u>Admission Requirements</u>

To be considered as a candidate for our program at OCIC, an applicant must be at least 18 years of age with a high school diploma or equivalent. If a student is less than 18 years old, he/she must be at least 16 years old and participating in a dual enrollment program through a high school. All applicants must have a government issued ID with a picture and date of birth.

B. Accommodations for Students with Disabilities

OCIC complies with the Americans with Disabilities Act of 1990 and is wheelchair accessible. The School will provide reasonable modifications and/or accommodations for students with disabilities depending on the student's need.

If you are interested in attending OCIC, but need additional accommodations, you should submit your request in writing to the School Director. Please include a description of the nature of the reported disability and its impact on learning. Please also include copies of current documentation of a disability. Documentation must be provided by a medical expert within the last three years and include:

- 1. A diagnosis of the disability
- 2. How the diagnosis was determined (what tests were given and the results)
- 3. A clinical summary, which includes an assessment of how the disability will impact the individual in a college environment and what accommodations are recommended.

The School will respond to the request within 15 working days of receipt. During this 15-workday time frame, the School will consult with the Board to ensure the accommodation will be granted during the state board-licensing exam. The initial written request and response from the School must take place prior to the pre-enrollment process.

C. <u>Transferring Student Policy</u>

Transferring students must meet all the admission requirements and be approved by the School Director as well as the Board. Clock hours from the originating schools that are accepted will be applied at a 1:1 ratio and remaining hours will be charged at the current rate for that program. Please not:e OCIC may not accept 100% of the hours granted by another school and will only accept up to 75% of the course length. Transfer hours will count as both attempted and completed hours for the purpose of determining when the maximum allowable timeframe has been exhausted. Satisfactory Academic Progress Evaluations for transfer students will be completed based on actual contracted hours.

Prior to enrolling, prospective students must complete the following pre-enrollment steps:

- 1. Complete and submit a School application, along with the \$100 non-refundable fee and the documents requested in the application, and \$1,000 for smock, books, t-shirt, time clock, and State Board registration fee.
- 2. Meet with a School official, complete a tour of the School, and receive the initial visit packet. The School official will answer any questions during the initial visit.
- 3. Read and understand the following documents, then return the last page of the handbook, signed, to acknowledge your agreement:
 - a) School Catalog
 - b) Admissions Policy
 - c) Course description
 - d) Attendance and Academic Requirements
 - e) School Standards and Conduct Requirements
 - f) Challenges of the beauty industry leaflet (physical demands and state licensing requirements)
 - g) OCIC graduation, licensure, and placement rates
 - h) Safety Requirements Form
 - i) Consumer information report including campus crime statistics
 - j) Complete a 1-page composition expressing the student's desire and passion for the beauty industry.

D. <u>Transfer Hours</u>

For Satisfactory Academic Progress, a student's transfer hours will be counted as both attempted and earned hours. Evaluation periods for transfer students will be based on the number of hours contracted with the student. The first evaluation will be conducted by the mid-point of the contracted hours or the School's established evaluation point, whichever occurs first.

E. <u>Re-entry Students</u>

To be eligible for readmission the student must submit a new application, pay the non-refundable \$100 application fee, and meet all the admission requirements at the time of re-entry. The student must also be current on any outstanding debts with OCIC. Previous balances owed may be applied to the new agreement balance. Prior clocked hours will be evaluated prior to readmission and submitted to the Board for approval. Please note that it is the New Mexico Board of Barbers and Cosmetologists (and not the School) that determines the amount of re-entry hours that will be accepted. Therefore, previously completed hours may or may not be approved. Approval for readmission is determined by the School administration and is based on program, schedule, and space availability. OCIC reserves the right to deny readmission following termination or withdrawal for any reason. If reentry is granted, the applicant will be required to sign a new Enrollment Agreement and pay additional tuition, books, supplies, and equipment costs (if applicable). Additionally, any returning students will reenter in the same progress status as when they left.

If a student withdraws and has been charged 100% of their agreement price, and the student is in good standing, he/she may be eligible to return to the course during the following 12 months without any additional tuition costs. If a student withdraws and has been charged less than 100% of their agreement, and the student wishes to re-enroll at our School, the student will owe the

original amount as determined by their refund calculation as well as the remaining program cost based on the current tuition price. Please note, OCIC will not release any graduation documents until all the balances have been paid.

F. <u>Multiple Re-entry Students</u>

Students who withdraw prior to the completion of their program are allowed to enroll a second time and will re-enter in the same progress status as when they left. Students will not be allowed to re-enter OCIC a third time. Students who return to OCIC must pay the nonrefundable \$100 application fee. Students who re-enter the School will do so in the same attendance/academic and financial status.

G. <u>Schedule Changes</u>

Students who wish to change their schedule may do so by submitting a written request to the School Director. A \$100.00 fee will apply to each schedule change. Please note, schedule changes will not benefit students who are not on track to graduate within their maximum allowed time frame.

H. <u>Incarcerated Applicants</u>

OCIC does not offer distance education for any practical studies. Our attendance policy also specifies that all classes and practical studies must be done at our School's physical location; therefore, incarcerated students are not eligible for admission.

IV. School Schedule and Attendance Requirements

A. School Calendar

Please contact the School for upcoming class start dates.

Late starters will be expected to progress at a faster pace to catch up with other students. The School could be closed during a student's enrollment for unexpected reasons. In the event of inclement weather classes may be canceled for one or more days. OCIC will follow Silver Consolidated School District's Inclement Weather Schedule. The anticipated graduation date will be extended accordingly.

School will be closed on the following holidays:

- o Martin Luther King Jr Day
- o President's Day
- Good Friday
- Memorial Day
- o Independence Day
- Last full week of July
- Labor Day
- Columbus Day
- Veterans Day
- o Thanksgiving Day & the following Friday
- December 24th through first Monday of the following year, If the first Monday of the year is January 1st, the School will be closed for that day and opened the next day.

B. Hours Of Operation

The institute will be open Monday through Thursday from 9:00 am to 1:30 pm, and Fridays from 9:00 am to 5:00 pm, except holidays.

Note: Make up hours might be available on certain Saturdays at the discretion of the Director and/or instructor.

C. <u>Attendance Requirements</u>

Students must achieve an attendance grade of 80% or better during each evaluation. Evaluations occur monthly and reports will be given to the students on the first Friday of the following month. If a student's attendance grade is below 80% on an evaluation, they will be put on probation. If a student has less than 80% for two consecutive evaluation periods, the student will be terminated from OCIC. An overall grade of 90% or better is required for student graduation

Possible Attendance Scores

96 - 100 = Excellent

92 - 95 = Very Good

90 - 91 = Satisfactory

89-0 = Does not meet standards

D. Maximum Allowed Time Frame

Students are allowed 111% of their contracted hours to complete their program. This is the maximum allowed time frame. Transfer hours from another institution that are accepted toward the student's educational program are counted as both attempted and completed hours for determining when the maximum allowed time frame has been completed.

E. Qualitative Progress Evaluations

Qualitative (Subject Knowledge) progress is determined by combining the scores of all practical and written examinations. Students who do not meet a minimum of 70% grade in subject knowledge will be required to retake practical and written examinations as necessary. Written evaluations consist of tests and quizzes. Students are/will be observed while completing any and all learned services.

Qualitative progress evaluations (both written and practical) are evaluated by dividing the number of correct answers by the total possible number of correct answers.

Possible Academic and Practical Scores:

90 - 100% = Excellent

80 - 89% = Very Good

70 - 79% = Satisfactory

69% - 0 = Does not meet standards

F. <u>Determination of Progress Status</u>

Students meeting the minimum requirements for academics and attendance at the evaluation point are considered to be making satisfactory progress in the program. Students will receive a hard copy of their monthly evaluation. Students deemed not maintaining satisfactory progress in academics or attendance will be placed on probation.

G. Probation

A student could be put onto academic or attendance probation, where they are closely monitored on a week-by-week basis. Their grades and or attendance must not decrease any lower than their previous evaluation. If a decrease happens, there must be a meeting between the student and the School Director to discuss possible expulsion.

Students may re-establish satisfactory progress by meeting minimum attendance and academic requirements by the end of the 30-day probation period. Students are allowed to make up missed hours for excused absences at no charge. Students who wish to make up hours must fill out the necessary form and select the days and/or nights on which the student will attend to make up missed hours. The School Director must review and approve the request prior to the student beginning make up attendance. Students are obligated to attend on the days for which they've signed up. If a student is absent on a day for which he/she signed up, then the student will not be allowed to make up those hours. Alternatively, students can attend approved advanced classes outside their regular schedule to make up hours. Please note that students seeking to attend advanced classes must fill out the necessary form and must be pre-approved. For advanced classes to be approved, an OCIC instructor must be in attendance.

Re-establishing Academic (Theory and Practical) Progress: Students can, and might be required to, retake written evaluations to meet the minimum theory satisfactory progress requirements. It is also permissible for students to re-do any other written assignments that were turned in for a grade. Students who do not have a passing grade of 70% or better by the end of their maximum

allowed time frame will be required to retake written and practical examinations until their grade is satisfactory. Extra-instructional charges of \$10 per credit hour will apply. The extra-instructional charges will be added to the student's balance at graduation.

H. <u>Course Incompletes and Withdrawals</u>

Course incomplete and withdrawals do not apply to this School and therefore have no effect upon this School's satisfactory academic progress policy. However, OCIC will submit any reentry hours for the board's approval. The New Mexico Board of Barbers and Cosmetologists (not the School) makes the final determination of the hours that will be accepted. Course incomplete, repetitions, and noncredit remedial courses have no effect upon the Satisfactory academic progress.

I. <u>Interruptions</u>

If enrollment is temporarily interrupted for a Leave of Absence (see Leave of Absence Policy in Section V), the student will return to School in the same progress status as prior to the leave of absence. The Student's contract period and maximum allowed time frame will be extended by the same amount of calendar days taken in the leave of absence. Students will not incur any additional fees due to a Leave of Absence.

I. <u>Successful Course Completion</u>

A student's successful course completion percentage is based on their theoretical grade and the number of successfully completed clock hours (those with a theory grade of 70% or higher and an attendance grade of 90% or higher). Theory grade is determined by dividing the number of points attained by the number of possible points. Attendance grade is determined by dividing by the cumulative number of clock hours completed by the number of scheduled clock hours.

J. Remedial Courses and Repetitions

Remedial courses do not apply to the School and therefore have no effect upon satisfactory progress. However, it is possible (and highly recommended) for students to retake written and practical evaluations for which the student obtained a low score, at the instructor's discretion.

V. School Standards and Conduct Requirements

Violation of the rules and standards below may result in disciplinary action up to and including termination from the School. The School reserves the right to terminate any student whose personal conduct towards school staff, clients, or fellow students is deemed unsatisfactory. Re-admittance to the School will be at the School Board's discretion.

Breaks & Lunches

All students must take at least a 60-minute lunch in an 8-hour day. Lunch times for all students will vary depending on their booking. Breaks will also vary depending on bookings. Food and drinks are only permitted in the School's designated break/lunch area. Food and drinks are not permitted anywhere else in the School.

Phone Calls and Cell Phone Use

No personal calls on the School business phones without express permission from the School Director. Students are allowed to check their cell phones during breaks or between clients. Students who use their cell phone excessively during theory or while working on a client will lose all cell phone privileges.

Smoking

Smoking is not permitted within the buildings or within 50 feet from any entrance. Smokers should dispose of their cigarette butts in designated containers.

<u>Cheating</u>: Students caught cheating are subject to termination from the program.

Leaving During Hours of Scheduled Attendance

Student's may not leave the School premises during scheduled hours without their instructor's consent. Students who leave during scheduled hours without permission might not be allowed to return for the day and could be written up depending on the circumstances. If a student receives their instructor's permission to leave during scheduled hours he/she must clock out.

Alcohol and Drugs

The use of alcohol or drugs (unless prescribed by a physician) is strictly prohibited. Alcoholic beverages in a public building are illegal. The use of illegal drugs, possession of such, or of any drug paraphernalia, is also illegal. The use of alcohol or drugs in any form on School premises, on School grounds, or at any School-related activity could result in immediate expulsion.

Make-up Work and Exams

Make-up days for missed examinations will be scheduled at the instructor's discretion. Make-up exams are a privilege — not a right! Students should be in attendance on examination days.

Appearance, Dress Code, Uniforms

Proper attire in the School is mandatory. Appearance should be neat, clean, well-groomed with clothing properly fastened and pressed. No soiled or inappropriate dress should be worn for a professional environment. Attire considered to be too revealing will not be allowed.

- 1. The smocks are provided and should be worn at all times while on salon floor.
- 2. Shirts: OCIC shirt (or similar), black polo, or black dressy shirts are allowed. Students are not allowed to wear spaghetti strap shirts nor tank tops, unless under the smock.
- 3. Pants: black jeans, slacks, or dressy pants are permitted. Minor and fashionable tears in jeans are allowed.
- 4. Students are not allowed to wear shorts.
- 5. Shoes: Only closed-toe shoes are permitted due to safety and sanitation reasons.
- 6. Students in violation of the dress code will be asked to clock out and return after correcting their attire. The Faculty or Administrative Staff will have the final decision on any questionable dress code or appearance violations.
- 7. Personal hygiene and sanitation are the daily responsibility of each student. We are in close proximity to many people daily. It is imperative that each student be keenly aware of personal breath and body odor, including cigarette smoke. We strongly suggest showering/bathing before coming to School.
- 8. At no time during the day (unless designated by the curriculum) are students allowed to work on themselves. Hair, nails, and make-up are to be done before arriving at School. A professional appearance in these areas is essential to the overall image of today's service work force.
- 9. Students will be asked to cover abrasions, excessive bruising, hickeys, and bite marks both for sanitary and etiquette reasons.

(Our goal is to help you be as professional as possible)

Personal Belongings and Kits

- 1. You are required to work as neatly as possible. After each work assignment, you are expected to clean and tidy up.
- 2. Your personal belongings should be stored in your bag and taken your vehicle. Students will not have a locking cabinet, so please leave personal items at home, other than a small purse or wallet that can be left in your car.
- 3. The School is not responsible for missing items or belongings. Please do not leave personal belongings unattended.

Personal Supplies and Services

Students wishing to purchase supplies or services must first get permission from their Instructor and all supplies and services must be paid for. It is considered stealing for students to receive services or take supplies for personal use without permission. Students who are caught stealing will be terminated immediately.

Other Duties

A duty roster will be made monthly for all classroom/clinic duties/front desk duties. This will be done on a rotating basis for fairness to all students. Your duties are an assignment as part of your training. Instructors will check all duties at the end of the day.

Client Services

Students at OCIC are required to perform services on clients as part of their instruction. It is the School's policy and requirement for students to continue performing services until they graduate.

If a student refuses to service a client, the student will be asked clock-out and leave for the rest of the day. Students are never to leave a client unattended — it could be dangerous to the client and it is unprofessional.

Weapons in School

With the exception of pepper spray, weapons of any type are strictly forbidden in School. Students caught with a weapon in School will be sent home immediately, the weapons will be turned over to the local police department, and a decision will be made as to whether the student will be allowed to return to School.

Plagiarism

Students shall not submit someone else's ideas, processes, or words as their own. Students are required to reference the author when quoting or paraphrasing on all assignments and projects.

Attendance, Tardiness, and Absenteeism Policy

1. Attendance Days

Students are required to attend class based on the days stated on their enrollment agreement. Students are not allowed to show up on their days off to make up missed clock hours without first obtaining prior approval from the administration. Attendance is mandatory.

2. Excused Absences

Students are required to notify the School prior to their absence at all times unless unforeseen circumstances apply. Notifications must be sent to the School Director via text, call, or email to *offcollegeinstitute.sc.nm@outlook.com*. Students are allowed to make up hours for excused absences at any time during regular School hours at no extra charge. The date and time at which the student will make up the hours must be preapproved by the Director in advance. Absences during scheduled make-up hours will be considered unexcused. For absences to be considered excused students must submit one of the following forms of documentation:

- a. Doctor's note
- b. Proof of death of a family member
- c. Note from an instructor stating the student was sent home due to a contagious illness.

3. Tardiness

Excessive lateness or overstaying allotted break time could lead to disciplinary action. Students who show up after theory has started may not be allowed to enter the classroom until theory has concluded in order to avoid interruptions. The student will not be allowed to clock-in and the missed time will count against the student's attendance rate. Hours missed due to tardiness can be made up as dictated by the unexcused absence guidelines.

4. Unexcused Absences

Students should be aware that being absent for more than 14 consecutive calendar days without contacting the School can result in the student being terminated from the

program. Students have the option to make up unexcused absence hours at the discretion of the instructor.

NOTE: Certain assignments are only available for the day on which they are taught. It is unfeasible for the instructor to teach a class again for a single student. Therefore, it is the student's responsibility to make up work on their own time. The student must ask the instructor for missed assignments and/or tests and complete them on their own time.

Every Instructor is Your Instructor

Students are expected to receive and follow instructions from every instructor as well as all members of the staff. Failure to follow directions from any instructor or administrative officer is considered a violation of our policy.

Hostile Environment

It is strictly forbidden for students to behave in a manner that creates or promotes a hostile environment. This includes any actions or comments directed at other classmates, instructors, members of the staff, or clients. These rules apply at any given time on and off campus. There is a zero-tolerance policy for the following actions whether directly or indirectly:

- 1. Bullying
- 2. Gossip
- 3. Harassment (of any kind)
- 4. Demeaning comments
- 5. Provocation

NOTE: Physical altercations will result in immediate termination and the local authorities will be contacted.

Sexual Harassment

It is unlawful to harass a person because of that person's sex. Sexual harassment can include "sexual harassment" or unwelcome sexual advances, requests for sexual favors, and other verbal or physical harassment of a sexual nature. Any complaints of sexual harassment will be addressed in-house or reported to the police department, depending on the victim's wish. Anyone who is found guilty of sexual harassment will be terminated from the School immediately.

Clock-in Procedures

Students are allowed to clock in 5 minutes prior to the start of class. Once a student is clocked in he/she must inform their instructor and begin their training. No student shall, under any circumstances, clock another student in or out. Students who are caught using the clock for another student, or allowing another student to clock them in or out, could be suspended or expelled from the School. After the monthly progress report is received, students have up to 10 calendar days to question any clocked hour discrepancies. For that reason, we recommend that all students review their clock hours at the end of every monthly grading period. Students who forget to clock in must inform the instructor. Students are also required to sign in and out.

<u>Theft:</u> Students who are caught stealing on School property will be terminated immediately. This rule applies to all forms of theft regardless of the victim.

Suspensions

Suspensions apply to active days (days of attendance) only. Suspensions do not extend the contract time allotted. Students are not allowed to make up hours for suspension days.

Drug-free Zone Policy

OCIC is working toward becoming a federally accredited School and therefore considered a Drug-Free Zone based on federal regulations. Also, students are required to work with sharp objects, strong chemicals, and other hazardous materials during their courses. OCIC takes every precaution to enforce compliance with federal regulations as well as to ensure the safety of our students, clients, and employees. Students who are suspected of being under the influence of a controlled (legal or illegal) substance or alcohol will be required to take a drug or alcohol test. Students who test positive for illegal substances will be terminated from the School. Students who test positive for legal controlled substances must provide proof of prescription from a licensed medical doctor. Students who test positive for legal controlled substances and are unable to provide proof of prescription will be terminated from the School.

Students who are suspected of being under the influence of a controlled substance or alcohol and refuse to take a drug and alcohol test may be terminated from the School.

Leave of Absence (LOA) Policy

This policy applies to all students regardless of their program or funding source. Leaves of Absence can only be granted in the following situations:

- 1. The student is incapacitated or hospitalized due to serious injury.
- 2. The student is incapacitated or hospitalized due to serious illness.
- 3. Death of an immediate family member. For purposes of this catalog, "Immediate Family Member" refers to spouse, domestic partner, son, daughter, stepchild, parent, stepparent, brother, or sister.

A student who is granted a LOA by the School is not considered to have withdrawn from OCIC. The LOA will extend the student's graduation date and maximum allowed time for completion by the same amount of calendar days granted in the LOA. Students will not incur any additional charges due to a LOA.

To be granted a LOA a student must:

- 1. Have reasonable expectation that the student will return.
- 2. Submit a written LOA request in advance, unless unforeseen circumstances prevent the student from doing so.
- 3. If a student is unable to provide the request prior to the LOA due to unforeseen circumstances, OCIC will collect the information from the student at a later date and reach a decision based on the information provided. The beginning date of the approved LOA will be determined by the School as the first date the student was unable to attend class due to the unforeseen circumstance.
- 4. Include the reason as well as backup documentation for the request.
 - a) In instances of serious injury or illness, documentation of hospitalization must be submitted.

- b) In cases of death of an immediate family member, an obituary or a death certificate must be submitted along with proof of the person's relationship to the student.
- 5. The LOA request must be signed by the student in advance unless mitigating circumstances apply. In cases where a student did not request the LOA in advance due to unforeseen circumstances our School may still grant the LOA after. The request must be approved by the Chief Financial Officer.
- 6. The LOA together with any other additional leaves of absence must not exceed a total of 180 calendar days in any 12-month period.
- 7. Students will not incur any additional charges due to a LOA.
- 8. A student who is granted a LOA is not considered to have withdrawn and No refund calculation will be completed.
- 9. The student's contract period and maximum allowed time frame will be extended by the same number of calendar days taken in the LOA. Changes to the contract period on the enrollment agreement must be initialed and dated by all parties or an addendum must be signed and dated by all parties.
- 10. Students may not arbitrarily decide to "take" a LOA.
- 11. If a student is unable to return to OCIC at the expiration of an approved LOA, the student will be considered to have withdrawn.

The withdrawal date used for the refund calculation will be the student's last day of attendance. Exceptions to this policy due to extenuating circumstances may be accepted.

Grounds for Termination

Violation of our policies (included in your catalog) may result in disciplinary action up to and including termination from the School. The School reserves the right to terminate any student whose personal conduct towards School staff or fellow students is deemed unsatisfactory. Student termination will be determined based on the type of violation as well as the severity and/or frequency of the offense. Students who fail to meet satisfactory progress during their probation period will be terminated from the program. Re-admittance to the School will be at the School Board's discretion. Students who are terminated from the School will incur a \$150 early termination fee.

Amendments

OCIC is an ever-changing institution. Therefore, it is impossible to create rules and regulations that apply to every possible instance. For that reason, it will sometimes be necessary to add, delete, or change some of the rules listed in this catalog. The School Director will regularly update rules and regulations in a manner that is fair to everyone.

Conduct and Catalog Acknowledgement

OCIC is a place of business and both staff and students are expected to behave in a professional manner. All forms of offensive language are prohibited. In training to be a professional cosmetologist, you must be a caring, open-minded individual. You must use your training and knowledge to satisfy the needs and wants of every client. You must be able to put your ego and problems aside to be a contributing member of the team. You must be an excellent communicator. This requires the ability to listen and observe, to consult with and suggest ideas, services, and products to colleagues, instructors, management, and clients.

Professionalism can be seen and felt in a school, salon, spa, or any technical business. It is a balanced combination of positive speech and tone of voice, physical actions, education, technical training, determination, honesty, good judgment, decision making, cleanliness, sharp appearance, and talent.

OCIC maintains a low student-to-instructor ratio to ensure the highest quality education possible. For that reason, there may be several instructors present at any given time. It is necessary that you understand that every instructor is *your* instructor.

Public sanitation is part of your curriculum as well as a state requirement. Students are expected to maintain a clean workstation throughout the day. Students are also required to clean other areas (including restrooms) as part of their daily and closing duties.

By signing the OCIC Enrollment Agreement at the back of this document, I acknowledge that I have read, understood, and received a copy the Off College Institute of Cosmetology School Catalog.

VI. Cosmetology Program

Our 1600-clock-hour cosmetology program combines longstanding methods with the latest techniques to provide our students with the ability to serve all generations. Students will be trained in all aspects of this profession including shampoo, haircutting/styling, perming, braiding, coloring. Manicuring, pedicuring, acrylic tips, sculpted nails, facials, waxing, make up, are also part of our curriculum. Students will also be taught how to start and run a successful business.

A. Cosmetology Program Educational Objectives

Our cosmetology program is a combination of book work and hands on experience designed to prepare you to successfully pass both the theory and practical licensing examinations administered by Professional Credential Services (PCS). This program is also tailored to meet or exceed the clock hour and service requirements set forth by the New Mexico Board of Barbers and Cosmetologists (the Board). In addition, this program is fashioned to produce experienced, professional, and confident graduates who can obtain gainful employment and succeed within their field of program study.

B. <u>Instructional Methods Used for the Cosmetology Program</u>

Instruction is divided into theory (taught in a classroom setting), and hands-on training. OCIC uses *Milady's Standard Cosmetology* book as the primary resource to prepare our students for their state licensing examinations. Our student's learning is also complemented and enhanced through field trips, online resources, and professional guest speakers. Instruction and hands-on training are delivered by certified instructors licensed by the Board.

C. Cosmetology Program Curriculum

Our curriculum is based on the requirements set by the Board. To graduate our students must complete <u>all</u> the following lessons hours and services:

1. Theory: 75 hours

Orientation

State laws and regulations

Professional image

First aid

Chemistry

Electricity

Job seeking

Ethics

2. Sterilization, Sanitation, Bacteriology: 75 hours

Related theory and safety

Preparation, procedures, and practice

Products, materials, and implements

Public sanitation

Methods of sanitation and sterilization

Chemical agents

Types and classifications of bacteria

Bacterial growth

Infections

Infection control and safety standards

3. Shampoo, Rinses, Scalp Treatments: 75 hours

Related theory

Anatomy

Physiology

Preparation

Procedures and practice

Products, materials, and implements

Hair analysis

Disorders of the hair and scalp

Hair and scalp treatments

Related chemistry

Client record keeping and safety

4. Chemical Re-arranging – Perms and Relaxers: 200 hours

Related theory

Anatomy

Physiology

Preparation, procedures, and practice

Products, materials, and implements

Hair analysis and client consultation

Related chemistry

Client record keeping and safety

5. Hairstyling: 150 hours

Related theory

Anatomy

Physiology

Preparation, procedures, and practice

Products, materials, and implements

Hair analysis and client consultation

Related chemistry

Wet styling

Blow drying

Finger waving

Air waving

Hair pressing

Hair extensions

Hair weaving

Braiding

Corn rowing

Client consultation and recommendations

Client record keeping and safety Care of wigs and hair pieces

6. Hair Coloring - Bleaching: 125 hours

Related theory

Anatomy

Physiology

Preparation procedures and practice

Products, materials, and implements

Hair analysis and client consultation

Related chemistry

Temporary, semi-permanent, and permanent applications

Bleaching, tinting, toning, frosting, special effects and problems

Client consultation and recommendations

Client record keeping and safety

7. Hair Cutting: 200 hours

Related theory

Anatomy

Physiology

Preparation, procedures, and practice

Use of scissors, shears, razors, and clippers

Products, materials and implements

Client consultation and recommendations

Client record-keeping and safety

8. Facials: 175 hours

Related theory

Anatomy

Physiology

Preparation procedures and practice

Products, materials and implements

Theory of massage and facial treatments

Makeup application

Electronic appliances, currents, and specialized machines for treatments

Artificial eyelashes

Removal of unwanted hair

Eyelash and brow tinting

Light therapy

Client consultation and recommendations

Client record keeping and safety

9. Manicuring/Pedicuring: 175 hours

Related theory

Anatomy

Physiology
Preparation and procedures
Products, materials, and theory of massage
Advanced nail techniques
Client consultation and recommendations
Client record keeping and safety

10. Required Hands-on Training:

- 75 Women's haircuts
- 25 Men's haircuts
- 25 Hairstylings
- 30 Coloring

Chemical texturing: 7 permanent waving and 7 permanent relaxing

11. Salon Business, Retail Sales: 50 hours

Related theory

Opening a salon and business plan

Written agreements,

Resume writing, how to build a portfolio, job seeking, interview preparation, professionalism, work ethics

Regulations and laws

Salon operation, policies, practices, personnel, compensation, payroll deductions

Use of telephone, advertising, retail, and salesmanship, client communications, public relations, insurance Salon safety

12. Miscellaneous: 300 hours

To be applied by the Instructor to strengthen student performance in curriculumrelated areas or supervised field trips, resume development, interview preparation, and job search skills.

VII. Graduation Requirements and Licensure

Students are required to complete the following items to graduate from the program and sign up for their examinations:

- 1. Complete 100% of their contracted hours
- 2. Complete 100% of the state-mandated services as outlined in the curriculum
- 3. Have satisfactory academic and attendance grades
- 4. Pay any and all remaining balances with OCIC

Upon meeting the above requirements, students will receive a diploma as well as a transcript of training hours. After successful completion of our State approved curriculum OCIC graduates are ready to take the State mandated theory and practical exams. Upon satisfactory course completion, OCIC will work alongside with our graduates and complete their state board registration for both the practical and theory examinations. Students must obtain a minimum grade of 75% in order to pass each of the state examinations. Please note that OCIC does not cover the cost of the examination, nor the materials needed for your practice test. After passing the required tests graduates are licensed to provide services for direct or indirect compensation.

TYPE OF LICENSES:

<u>Program</u> Cosmetology Program <u>License Obtained</u> Cosmetology License

ISSUING AGENCY:

Regulation and Licensing Department Board of Barbers and Cosmetologists 2550 Cerrillos Rd, 2nd Floor Santa Fe New Mexico 87505

logists

DURATION: Renewable/Permanent

A. Student Academic Advisement

1. Progress Reports

Students are provided with a copy of their Monthly Progress Reports on the first Friday of the following month. Students are also provided with a copy of their test scores, practical evaluation results, financial aid documents, and transcripts upon request. Requests should be submitted in writing to the School Director. All originals are kept by OCIC for at least 7 years.

2. Monthly Progress Reports

Students will receive progress evaluations on attendance, academic learning, and practical skills on the first Friday of the following month during the course of their schooling. The staff will assist you with any educational and professional concerns whenever possible.

3. Advisement and Counseling

All students, regardless of their academic standing, will be advised in career goals and challenges. Our instructors are trained and dedicated to eliminating the student's areas of weakness and capitalize on student's strengths. All students who wish to specialize in any areas of their training, or otherwise need additional assistance, should inform their instructor as soon as possible. Our instructors will then communicate with the Director to develop a plan to set our students on the best path to success.

B. <u>Externships</u>

Students at OCIC may, at the School's discretion, participate in the externship program upon completion of 75% of their contracted course of study. The externship program allows students to train in a licensed establishment for one day, or up to eight hours per week, until graduation. However, the maximum number of hours that a student is allowed to complete as part of their externships is 10% of their total program. The training would be supervised by a designated salon licensee and would include any activity that is routine in a salon except offering complete services on the public. The student would be allowed, for example, to perform receptionist duties, ASSIST stylists with salon services; perform inventory or dispensary activities, sanitation duties, etc. Students will NOT be allowed to take appointments for complete services or apply chemicals (specifically hair color or bleach, perm solution, chemical relaxers, or acrylic nail products) to any client. The externship program will allow students who are nearing graduation to begin a professional relationship with a salon and increase their opportunity for successful employment once they complete their program. In addition, it will allow the salon to perform very valuable on-the-job training while the student is still in training.

To qualify for the externship program, the following requirements must be met:

- 1. The student must have successfully completed 75% of the contracted course of study.
- 2. The student must have taken and passed an interim FINAL written and practical examination establishing the individual's qualifications to assist in the establishment.
- 3. The student must have an attendance score of 90% or better. If a student falls below the minimum attendance of 90% at any time while in the externship program, the student's externship will be terminated.
- 4. The student must have an academic and practical grade of 80% or better. Students who fail to meet a grade of 80% or better will be removed from the externship program.
- 5. The establishment where the student will carry out their externship must agree to complete a certification of attendance and training imparted during the externship. The training must relate to curriculum requirements.
- 5. The student must apply for and post a student externship permit in the establishment while training in the establishment.
- 6. The student must meet any other eligibility requirement established by the School.
- 7. The establishment must notify and obtain permission from each individual client to allow the student to assist in any manner in providing services to the client.
- 8. OCIC must accept the training certified by the establishment and include it on the official transcript of training for state board.
- 9. The establishment must be willing to receive periodic visits from a School official. The visits will be conducted to observe and verify the program is being followed according to requirements. Establishments are not required to participate in this program. However, if they elect to participate, they must agree to comply with the requirements of the program.

PLEASE NOTE: OCIC may, at the School's discretion, cancel or discontinue the externship program in part or in its entirety.

C. Employment Assistance

OCIC does not guarantee job placement. However, as part of their training students are instructed how to write resumes and prepare for job interviews. Every possible effort will be made by OCIC to expose our students to professionals in the field. Our aim is to make students aware of the many professional opportunities available to them. Students who display the utmost professionalism and dedication during their training will receive priority with employment assistance.

VIII. Student Grievance Procedure

OCIC will make every attempt to resolve any student complaint that is not frivolous or without merit. Students are allowed to submit a complaint at any time. Evidence of final resolution of all complaints will be retained in School files. Below are the specific steps to file a complaint.

- A. The student should request and fill out the internal grievance form from any of the instructors or members of the administration. The student must then register the complaint in writing on the designated form provided by the institution within 10 calendar days of the date that the act which is the subject of the grievance occurred.
- B. The complaint form will be given to a person who will serve as an impartial representative of the institution but not be directly involved in the area of the complaint. Retaliation or any form of adverse action against a person registering a complaint is against School policy. The complaint will be reviewed by management and a response will be sent in writing to the student within 30 calendar days of receiving the complaint. The initial response may not provide for final resolution of the problem but will notify the student of continued investigation and/or actions being taken regarding the complaint.
- C. Depending on the extent and nature of the complaint, interviews with appropriate staff and other students may be necessary to reach a final resolution of the complaint.
- D. In cases of extreme conflict, it may be necessary to conduct an informal hearing regarding the complaint. If necessary, management will appoint a hearing committee consisting of one member selected by the School who has had no involvement in the dispute and who may also be a corporate officer, another member who may not be related to the student filing the complaint or another student in the School, and another member who may not be employed by the School or related to the School owners. The hearing will occur within 90 calendar days of committee appointment. The hearing will be informal with the student presenting his/her case followed by the School's response. The hearing committee will be allowed to ask questions of all involved parties. Within 15 calendar days of the hearing, the committee will prepare a report summarizing each witness' testimony and a recommended resolution for the dispute. School management will consider the report and either accept, reject, or modify the recommendations of the committee. Corporate management will consider the report and either accept, reject, or modify the recommendations of the committee.
- E. Per New Mexico rule 5.100.7.10 (Q) students must exhaust the institution's internal complaint process before submitting the complaint to the New Mexico Higher Education Department. However, students can submit a complaint with any other of our accrediting agencies at any time.
- F. If the complaint is of such nature that it cannot be resolved by the management, it will be referred to the New Mexico Higher Education Department.

New Mexico Higher Education Department 2044 Galisteo Street, Suite 4 Santa Fe, New Mexico 87505-2100 505-476-8400

Off College Institute of Cosmetology, LLC Enrollment Agreement

This is a contract between Off C	ollege Institute of Cosmetol	ogy, LLC (OCIC) and stude	ent	, for the
cosmetology course scheduled to begin on		and scheduled to end on	T	his program
meets the standards set forth by	the Board of Barbers and Co	osmetologists of New Mexic	co. Upon successful co	mpletion of the
program, application can be mad	le to take the state board exa	ım.		
Student Full Legal Name:		DOB	SSN	
Mailing Address				
High School Graduate Y/N	GED Y/N			
Admission Requirements: OCIC a copy of your high school diplo				
Tuition and Expenses Statement source(s):	(please check the following	statements) I intend to pay	the tuition to OCIC fro	om the following
personal savings earnings from work	parents/guarantor other:			
Tuition and Charges:		Schedule of Payments:		
Administration fee		Paid on enrollment		
Registration fee		Due on 1st day of class		
Tuition				
Equipment/books		Balance to be paid		
Other				
8.25% sales tax		Monthly payments		
Total Tuition/fees:				

Attendance Requirements

Students enrolled in the programs must achieve an attendance grade of 80% or better during monthly evaluations. Reports will be provided to the students on the first Friday of the following month. If a student's attendance grade is below 80% on an evaluation, they will be put on probation. If a student has less than 80% for two consecutive evaluations, the student will be terminated from OCIC. An overall grade of 90% or better is required for student graduation.

Graduation Requirements and Licensure

Students are required to complete the following items to graduate from the program and sign up for their test examinations:

- 1. Complete 100% of their contracted hours
- 2. Complete 100% of the state-mandated services as outlined in the curriculum
- 3. Have satisfactory academic and attendance grades
- 4. Pay any and all remaining balances to OCIC

Upon meeting the above requirements for their selected program, students will receive a diploma, as well as a transcript of training hours. Students will also receive instructions to follow after graduation. After successful completion of our state-approved curriculum, OCIC graduates are ready to take the state-mandated theory and practical exams. Upon satisfactory course completion, OCIC will work with graduates and complete their state board registration for both the practical and theory examinations. Students must obtain a minimum grade of 75% to pass each of the state examinations. Please note that OCIC does not pay the cost of the examination. After passing the required tests, graduates are licensed to provide services for direct or indirect compensation.

Institutional Refund Policy

This refund policy applies to all terminations for any reason, by either party. These reasons include, but are not limited to: student decision, expulsion, applicant is rejected, course cancellation, or school closure.

- 1. A 3-day period is granted If a student (or in case of a student under the state's legal age, his/her parent or guardian) cancels enrollment and requests reimbursement in writing within 3 business days of signing an Enrollment Agreement, making an initial tuition payment, or the initial visit to the School, or by 12:00 am of the 3rd day after the contracted start date, whichever is later, regardless of whether or not the student actually started training, all money collected shall be reimbursed except for the \$100 non-refundable application fee.
- 2. Prior to the beginning of instruction, a student may withdraw from enrollment, effective upon personal appearance at the institution or deposit of a written statement of withdrawal delivered by mail or other means, and the student shall be entitled to a refund of all moneys except the \$100 application fee.
- 3. If a course is cancelled after a student has enrolled, but before instruction begins, OCIC will provide a refund of all moneys paid including the \$100 fee.
- 4. If a course is cancelled after instruction begins, but within the 3-day period, OCIC will provide a refund of all moneys paid including the \$100 fee.
- 5. If a course is cancelled subsequent to the 3-day period, and after instruction has begun, OCIC will provide a full refund of all moneys paid including the \$100 application fee.
- 6. If the School is permanently closed, or no longer offering instruction after a student has enrolled, OCIC will offer a pro-rata refund of tuition to the student.
- 7. An applicant rejected by the School will be entitled to a refund of all monies paid, except for the non-refundable application fee of \$100.
- 8. For students who enroll and begin classes, the following schedule of tuition refund will apply:

Refund Calculation: Actual Hours Attended / Hours Contracted
(a Termination/Withdrawal Fee of \$150 will be charged)
Percentage of Attendance Retained by the Institution

0.01 to 4.9%	20%
5 to 9.9%	30%
10 to 14.9%	40%
15 to 24.9%	45%
25 to 49.9%	70%
50% and up	100%

Attendance time is determined by dividing the actual clock hours attended by the contracted hours. Formal termination shall occur no more than 14 calendar days from the last date of physical attendance.

- 9. Students who withdraw will also be required to pay for the cost of any books and/or kit items that have already been accepted and received by the student.
- 10. For students who do not return from a Leave of Absence, the termination date will be the last day of attendance.
- 11. All money due the applicant or student will be refunded within 45 calendar days after cancellation or termination, whether official or unofficial.
- 12. In case of an illness or disabling accident, death in the immediate family, or circumstances beyond the control of the student, the School will make a settlement, which is both fair and reasonable.
- 13. Students are required to complete their program within 111% of their contracted weeks. After the maximum allowed time has expired, an extra fee of \$25 per hour will be charged to the student. These charges will be added to the student's remaining balance after graduation. Emergency situations of absenteeism will be discussed and reviewed with the School Board. A Leave of Absence may be requested, in writing, by the student (see Section V). If the request is approved, the contract end date will be extended by the same amount of calendar days in the leave of absence. Schedule changes will not benefit students who are not on track to graduate within their maximum allowed time frame.

The School and students will enter into a signed written agreement which fully and accurately reflects the contractual rights and obligations of the parties, particularly with regard to suspension, expulsion, refunds, tuition and fees, withdrawal and graduation requirements. Contracts which comply with the School's accrediting agency will be deemed in compliance with this rule.

Student	Date	
	_	
School Director	Date	